HOW TO RECOGNIZE AND REPORT
PHISHING ATTACKS

Phishing attacks are used by criminals to install malware or con you out of money or sensitive information. While the ways in which cybercriminals target victims is **ever-evolving**, the tips below can help you **recognize phishing emails**.

! External Domain (i.e. gmail)
Don't be fooled by what's in front of @.

! Urge to Act Promptly

Remember to use common sense.

! Excuse for Email vs. Call

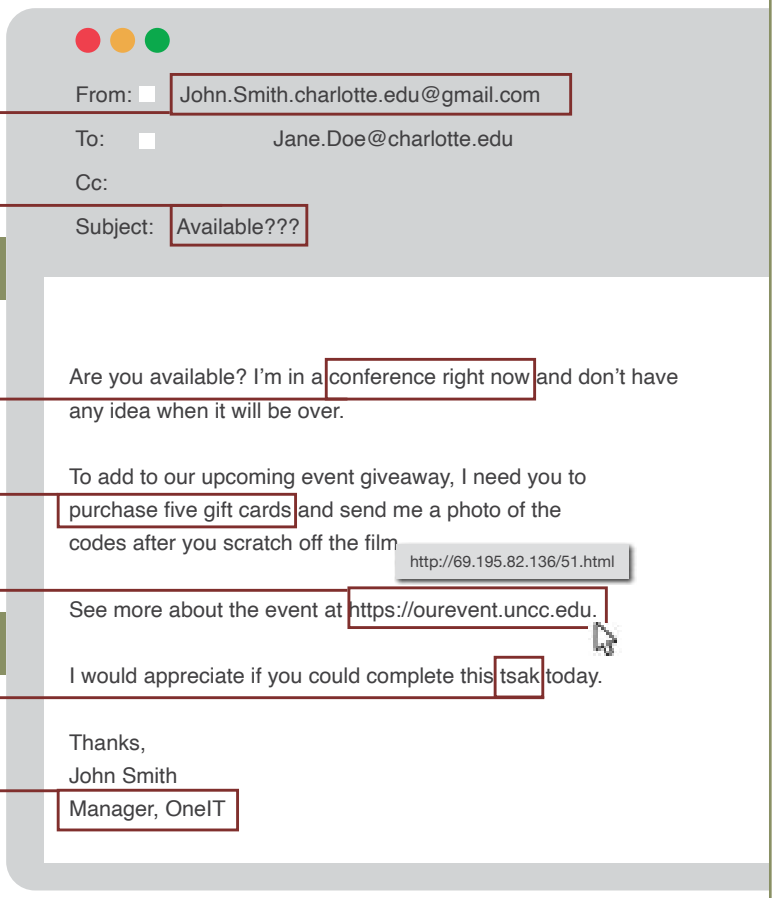
! Request for Purchase

! Spoofed Links/Websites

Always be vigilant and suspicious.

! Grammatical Errors

! Imitating Authority Figure



If you suspect you have received a phishing email or spam:
1. Do not respond.
2. Forward email to ReportSpam-group@charlotte.edu.
3. Delete immediately.

Malicious attacks can also occur via phone calls and text messages.
For more information on cyber safety and phishing attacks,
visit https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams.

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